UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ALABAMA SOUTHERN DIVISION

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PRESHAWN LONG, Individually And On Behalf Of All Others Similarly Situated,	Case No.: CLASS ACTION COMPLAINT
Plaintiff, v.	JURY TRIAL DEMANDED
ARC AUTOMOTIVE, INC. AND FCA US, LLC.,	
Defendants.	

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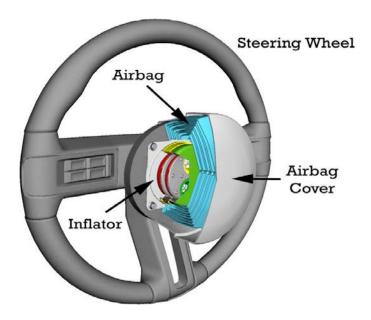
Plaintiff, based on personal knowledge as to herself and her own acts, and upon information and belief as to all other matters, alleges as follows:

INTRODUCTION

- 1. Airbags are a critical component in the safety features of virtually every motor vehicle sold in the United States and throughout the world.
- 2. The Intermodal Surface Transportation Efficiency Act of 1991 mandates that all passenger automobiles and light trucks built for the United States market after September 1, 1998 be equipped with airbags installed as standard equipment for both the driver and front passenger.
- 3. The Federal Motor Vehicle Safety Standards, detailed in 49 CFR § 571.208, codifies the requirements for occupant crash protection with which a manufacturer is required to comply in the production of passenger vehicles.
- 4. In order to prevent serious injury and death resulting from bodily impact with hard interior surfaces of automobiles, such as windshields, steering columns, dashboards, video screens, and pillars, upon a vehicle experiencing a specified change in velocity in a collision, accelerometers and sensors, which are components of the occupant restraint system, trigger the deployment of vehicle airbags. Because collisions can occur at rates of speed that can cause serious injury, to be effective, airbags must deploy timely and at appropriate velocity to be effective, but not subject the occupant to additional unnecessary harm. To accomplish this,

airbag systems such as the system installed into the Class Vehicles use an explosive charge to rapidly inflate the airbags upon being triggered.

5. The following illustration, depicts the basic layout of the locations of components of the driver's side airbag system:



- 6. When people operate a motor vehicle or ride in one as a passenger, they trust and rely on the manufacturers of those motor vehicles and the occupant restraint system components to make those vehicles safe.
- 7. Manufacturers must take all necessary steps to ensure that the safety components installed in vehicles—which can mean the difference between life and death in an accident—function as designed, specified, promised, and intended.
- 8. ARC Automotive Inc. is a leading manufacturer of airbag inflators, a critical safety device in all modern motor vehicles. Airbag modules containing ARC Automotive Inc. hybrid inflators are installed in at least 30 million vehicles in the

United States and everyday millions of people utilize these vehicles, by necessity, to carry-out their daily lives. They do so because they have no choice and in many cases they do so unaware that an act as simple as driving to work, driving to the grocery store, or driving to baseball practice, exposes them and their passengers to a hidden and potentially fatal defect lurking within the airbag module containing an ARC hybrid inflator.

- 9. Since at least July of 2015, Defendants have been aware of an issue concerning hybrid inflators manufactured by ARC Automotive Inc. due to an ongoing National Highway Traffic Safety Association ("NHTSA") investigation into reports of ruptured inflators that had dispersed shrapnel, injuring or even killing vehicle occupants.
- 10. Defendants should have been aware of the defective inflators from internal testing and from reports concerning incidents such as the incident which occurred when Lois Dutton was involved in a low speed collision as she turned in to her driveway.
- 11. In an interview, Ms. Dutton stated that she "saw a cloud of white smoke and a flash of white" as the airbag inflator ruptured upon impact. Shrapnel sliced through an artery in her neck, and she passed out. "It looked like someone had shot a gun at the windshield," she said.

- 12. The inflator in Ms. Dutton's vehicle was manufactured by ARC Automotive Inc. and present in a Class Vehicle manufactured and sold by FCA.¹
- 13. Since no later than 2015, the Vehicle Manufacturer Defendant has been well aware of the risks ARC Automotive Inc. takes with its production process and lacking quality control measures during the manufacture of its hybrid inflators.
- 14. Despite this knowledge, ARC Automotive Inc. continued to manufacture millions of inflators and the Vehicle Manufacturer Defendant continued to purchase millions of inflators for installation into Class Vehicles.
- 15. Additionally, ARC Automotive Inc. continued to advertise and sell these inflators to members of the Class all while failing to implement either a design change or process and quality control changes to eliminate the excess weld flash present in the defective inflators.
- 16. This Inflator Defect has caused at least 2 deaths and 4 injuries, all of which are attributable to these inflators rupturing.
- 17. This action seeks, to the extent it can, some measure of justice for those who have been harmed by the illegal and tortious acts described in this complaint. It seeks both compensatory and punitive damages in an amount reflective of the egregious nature of the defendant's conduct. It also seeks injunctive relief to compel

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¹ *See* Hiroko Tabuchi, NEW YORK TIMES, Airbag Flaw Investigated at ARC Automotive (July 15, 2015), available at https://www.nytimes.com/2015/07/15/business/airbag-flaw-investigated-at-arc-automotive.html.

ARC Automotive, Inc. and the Vehicle Manufacturer Defendant to take immediate and effective action to either (1) replace all of the defective airbag modules with airbag modules that do not contain inflators with the friction weld flash defect, or (2) immediately institute a re-purchase program to take all of the unsafe class vehicles off the road.

NATURE OF CLAIMS

- 18. This action concerns defective inflators manufactured by Defendant ARC Automotive, Inc. and its related entities ("ARC"), and installed in vehicles manufactured and distributed by FCA US, LLC, and its related entities (collectively the "Vehicle Manufacturer Defendant").
- 19. As a result of a defective design and defective manufacturing process resulting in a common, uniform defect—the presence of excess friction weld flash inside the inflators—instead of protecting vehicle occupants from bodily injury during accidents, the Defective Airbag Modules too often violently explode and rupture, expelling metal debris and shrapnel at vehicle occupants.
- 20. The inflators in the Class Vehicles suffer from a design defect as follows: the design of the inflators fails to account for the excess, asymmetrical weld flash which is a byproduct of the friction welding process that is required to manufacture these inflators according to ARC's design. During manufacture of these inflators, the friction welding process creates excess, asymmetrical weld flash at the

interface between the inner diameter of the support tube and the upper pressure vessel. During deployment of the inflator during an accident, a portion of this excess, asymmetrical weld flash can become dislodged. If the dislodged weld flash is not large enough to block the gas exit orifice, this weld flash will exit the inflator through the gas exit orifice. If the dislodged weld flash is sufficiently large, it will lodge in the gas exit orifice, resulting in an increase of pressure in the inflator housing, and causing a rupture ("Inflator Defect" or "Defect").

- 21. As a result of Defendants' misconduct, Plaintiff and members of the proposed Classes were harmed and suffered actual damages. The Defective Airbag Modules containing the Inflator Defect significantly diminish the value of the cars in which they are installed.
- 22. Plaintiff and the Classes did not receive the benefit of their bargain; rather, they purchased and leased vehicles that are of a lesser standard, grade, and quality than represented, and they did not receive vehicles that met ordinary and reasonable consumer expectations regarding safe and reliable operation. Purchasers or lessees of the Class Vehicles paid more, either through a higher purchase price or higher lease payments, than they would have had the defects been disclosed.

THE PARTIES

I. ARC Defendant

- 23. Defendant ARC Automotive, Inc. ("ARC") is a Delaware corporation, with manufacturing facilities in Morgantown, Kentucky and Hartsville, Tennessee, among others. ARC is a global manufacturer that produces a full complement of inflators for automotive airbag applications. ARC can be served through its registered agent, The Corporation Trust Company, 1209 Orange Street, Corporation Trust Center, Wilmington, DE 19801. ARC delivers its products into the stream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Alabama.
- 24. ARC was acquired and is wholly-owned by the Yinyi Group as of 2016. The Yinyi Group is a large group corporation with business in real estate development, resource industry, new materials and technologies development, domestic and international trade, property management, logistics, warehousing, construction material and five-star hotels. Yinyi maintains its headquarters at 27th Floor, Bund Building, No. 132 Renmin Road Jiangbei District Ningbo, Zhejiang, 315020, China.
- 25. Defendant ARC is the manufacturer of all the faulty airbags recalled by the NHTSA that are the subject of this Complaint.

II. Vehicle Manufacturer Defendant

- 26. FCA US, LLC. ("FCA") is a Delaware limited liability company with its principal place of business at 1000 Chrysler Drive, Auburn Hills, Michigan. The FCA vehicles at issue here are part of the FCA US, LLC family of companies, which is, in turn, part of Fiat Chrysler Automobiles N.V.
- 27. FCA can be served through its registered agent, The CT Corporation System 2 North Jackson Street, Suite 605, Montgomery AL 36104. FCA delivers its products into the stream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Alabama.

III. Plaintiff

- 28. Plaintiff Preshawn Long ("Plaintiff" for purposes of paragraphs 27-29) is an individual residing in Orange County, Florida. Plaintiff purchased a 2004 Dodge Caravan (for purposes of Plaintiff's allegations, the "Class Vehicle") for personal, family, and/or household use in 2020 from a used car dealer in Jefferson County, Alabama. At the time, Plaintiff reasonably expected that the airbags in the Class Vehicle would not contain a safety defect.
- 29. Plaintiff had no way of knowing the Class Vehicle contained the Inflator Defect. To the contrary, before acquiring the Class Vehicle, Plaintiff viewed or heard commercials and reviews through television, radio, and/or the internet that touted the safety and reliability of the Class Vehicle. Defendants concealed the

existence of the Inflator Defect from Plaintiff and consumers. Plaintiff would not have purchased the Class Vehicle, or would have paid less for it, if Defendants did not conceal material information about the Inflator Defect and as a result, the value of Plaintiff's Class Vehicle has diminished.

- 30. One of the main reasons that Plaintiff purchased her Class Vehicle was for its supposed safety and the existence of fully functioning and safe airbags.
- 31. Plaintiff hereby demands relief from the Defendants' unfair and deceptive acts and practices, as described herein, for herself and the Classes, and demand the relief identified in the Prayer for Relief of this Complaint.

JURISDICTION AND VENUE

- 32. Jurisdiction is proper in this Court pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d), because members of the proposed Class are citizens of states different from Defendants' home states, and the aggregate amount in controversy exceeds \$5,000,000, exclusive of interest and costs. Also this Court has supplemental jurisdiction over Plaintiff's state law claims under 28 U.S.C. § 1367.
- 33. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(a) because a substantial part of the events or omissions giving rise to these claims occurred in this District, the Defendants have caused harm to class members residing in this District, and the Defendants are residents of this District under 28 U.S.C. 1391(c)(2)

because they are subject to personal jurisdiction in this district. Also, venue is proper in this district pursuant to 18 U.S.C. § 1965.

- 34. Venue is proper in this district pursuant to 28 U.S.C. § 1391 (a)-(c). Each Defendant does substantial business in Alabama and within this District, and each maintains requisite minimum contacts with Alabama.
- 35. Furthermore, venue is proper in this District because, like many other class members, significant and material aspects of the transactions relating to Plaintiff's purchase and/or service of their Class Vehicles occurred within and were otherwise connected to this District.
- and the Vehicle Manufacturer Defendant distribute the vehicles equipped with the Defective Inflators in this District and receive substantial compensation and profits from the sale, service, and use of vehicles equipped with the Defective Inflators in this District, and each Defendant's misconduct occurred within this District so as to subject each to this Court's personal jurisdiction.
- 37. This Court has personal jurisdiction over Plaintiff because Plaintiff submits to the Court's jurisdiction. This Court has personal jurisdiction over Defendants, because they conduct substantial business in this District; some of the actions giving rise to the Complaint took place in this District; and some of Plaintiff's claims arise out of Defendants operating, conducting, engaging in, or carrying on a business or business venture in this state or having an office or agency

in this state, committing a tortious act in this state, and causing injury to property in this state arising out of Defendants' acts and omissions outside this state; and at or about the time of such injuries Defendants were engaged in solicitation or service activities within this state or products, materials, or things processed, serviced, or manufactured by Defendants anywhere were used or consumed within this state in the ordinary course of commerce, trade, or use.

I. Personal Jurisdiction – The ARC Defendant

- 38. This Honorable Court has personal jurisdiction over Defendant ARC Automotive, Inc. ("ARC") a foreign corporation because it receives substantial compensation and profits from the sale of the Defective Inflators intended for vehicles sold in this District and has and continues to conceal and make material omissions in this District so as to subject it to in personam jurisdiction in this District.
- 39. ARC conducts substantial business in the state of Alabama such that it should anticipate being haled into Court here, because its acts and/or omissions and the consequences thereof resulted in tortious injury to the Plaintiff in this state, and because some of the actions giving rise to this Complaint took place in this state.
- 40. Upon information and belief, ARC maintains contractual relationships with the Vehicle Manufacturer Defendant to supply component parts with the intent they be installed and sold in Class Vehicles, including sales to Vehicle Manufacturer

Defendant manufacturing and assembling vehicles in Alabama and others with a network of dealerships in Alabama.

- 41. ARC's factories in Knoxville, Tennessee; Morgantown, Kentucky, and McAllen, Texas have repeatedly consigned shipments that arrived through Alabama ports. These shipments contained airbag inflator components and testing supplies, including inflator tank testing equipment and metal component parts. As the consignee, ARC takes possession of the goods at the port of entry and arranges for their transport to the ARC facilities. Thus, ARC has conducted substantial business in Alabama and has afforded itself to the protection of Alabama laws.
- 42. ARC, through its overseas facilities, particularly ARC Qing Hua (XI AN) Automotive, has repeatedly imported shipments containing "safety devices," *i.e.*, airbag inflators, through the Port of Charleston. These shipments were consigned predominately by Key Safety Systems, which manufactured many of the airbag assembly modules in the Class Vehicles.

II. <u>Personal Jurisdiction – FCA</u>

43. This Honorable Court has personal jurisdiction over FCA, a foreign limited liability company, because it conducts substantial business in the state of Alabama such that it should anticipate being haled into Court here, has an agent in the state of Alabama, sells its vehicles in Alabama through a dealership network with the intent that its vehicles would be purchased and used in Alabama, maintains

websites in which Alabama residents can communicate with General Motors LLC, corresponds with Alabama residents with respect to recalls, warranty issues, and technical service bulletins, because its acts and/or omissions and the consequences thereof resulted in tortious injury to the Plaintiff in this state, and because some of the actions giving rise to this Complaint took place in this state.

GENERAL FACTUAL ALLEGATIONS

I. Definitions.

- 44. Plaintiff brings this action on behalf of herself and all persons similarly situated who purchased or leased Class Vehicles manufactured, distributed, or sold by the Vehicle Manufacturer Defendant that contain airbags containing defective inflators manufactured by Defendant ARC. Plaintiff seeks redress individually and on behalf of those similarly situated for economic losses stemming from the Defendants' manufacture and use of Defective Airbags in the Class Vehicles, including but not limited to diminished value, loss of use, and out-of-pocket costs. Plaintiff, on behalf of herself and those similarly situated, seeks to recover damages and statutory penalties, and injunctive relief/equitable relief.
- 45. Airbags with the Inflator Defect are sometimes referred to as "Defective Airbags."
- 46. "Class Vehicles" refers to all vehicles purchased or leased in the United States that have hybrid inflators manufactured by Defendant ARC.

II. ARC is a Major Manufacturer of Airbag Inflators.

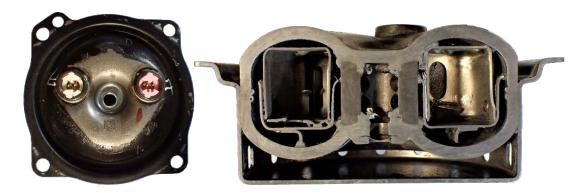
- 47. Defendant ARC is a global manufacturer that produces a full complement of inflators for automotive airbag applications (driver, side, head, knee, seat, seatbelt, and curtain).
- 48. ARC advertises its core values as "safety, people, commitment, integrity, and communication."
- 49. ARC claims to maintain "safety" and "integrity" as core values,² yet ARC has failed to live up to these assurances by *inter alia*:
 - a. manufacturing, distributing, and selling airbags that can cause serious bodily injury or death;
 - b. intentionally concealing the foregoing from Plaintiff, Class members, and federal regulators; and
 - c. making incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiff, Class members, and federal regulators that contradicted these representations.

² About Us, ARC – PIONEERING SAFETY, SINCE 1948, http://www.arcautomotive.com/about.html, last visited July 7, 2022.

III. ARC's Defectively Designed and Manufactured Inflators

A. ARC's Poor and Dangerous Design And Production Process

- 50. The Defective Inflators are a hybrid technology that uses both a propellant explosive and stored compressed gasses to rapidly inflate the air bag. These inflators are also toroidal in shape.
- 51. Defendant ARC has offered its Vehicle Manufacturer Defendant a variety of drivers and passenger hybrid toroidal inflators since 2001.
- 52. All ARC hybrid toroidal inflators share the same "donut" housing shape.
- 53. The ARC designations of their driver's hybrid toroidal inflators are CADH/DH-7 (single stage) and DCADH (dual stage). The passenger designations are PH7-90, PH7-120 (single stage) and PH7-120, DPH7 (dual stage).



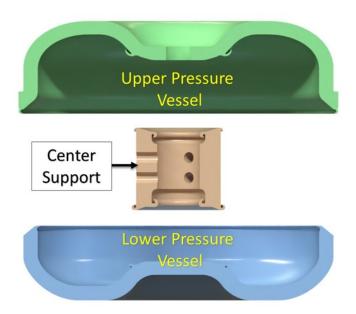
Left: Top down view of an ARC hybrid toroidal inflator. Right: Cross sectional view of an ARC hybrid toroidal inflator.

54. The ARC hybrid design inflator relies on two distinct sources of energy.

The inflator fills the air bag cushion by releasing an inert gas stored in the inflator at

high pressure. This gas mixture is augmented by an ammonium nitrate-based propellant. The pressurized gas mixture and propellant are contained entirely within a hermetically sealed steel housing and is therefore isolated from external atmospheric conditions. The ARC hybrid inflators are manufactured in both single stage and dual stage designs.

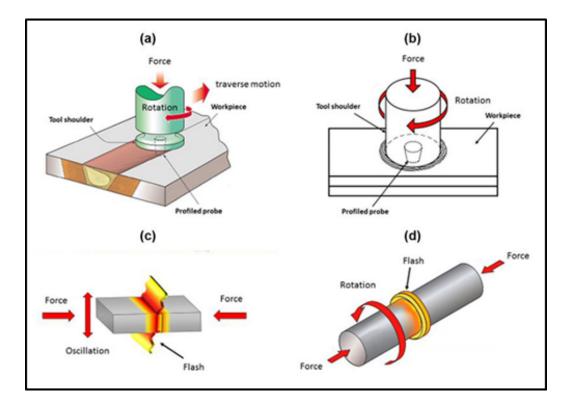
55. All ARC hybrid inflators utilize friction welding to join the three inflator housing components together. The housing components of the ARC hybrid inflators consist of an upper pressure vessel, a lower pressure vessel and a center support.



Above: An exploded view of sections of the ARC hybrid inflator sections.

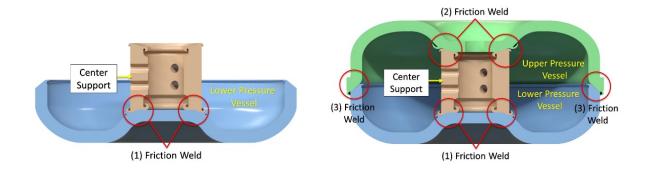
56. Friction welding is welding technique in which heat is generated by mechanical friction between a moving component and a stationary one, while at the

same time applying a lateral force called an 'upset' to the parts, in order to plastically displace and fuse the material.



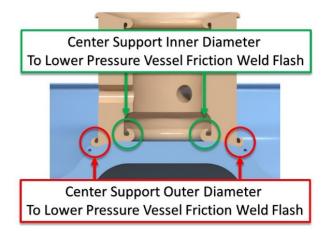
Above: Examples of friction welding techniques.

57. The ARC hybrid inflators utilize three separate friction welds. The first friction weld (1) is between the lower pressure vessel and the center support. The second friction weld (2) is between the center support and the upper pressure vessel. The third and final friction weld (3) joins the lower and upper pressure vessels together. Friction welds 2 and 3 are performed during the same operation.

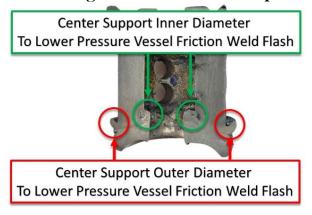


Left: Friction weld (1). Right: Friction welds (2) and (3).

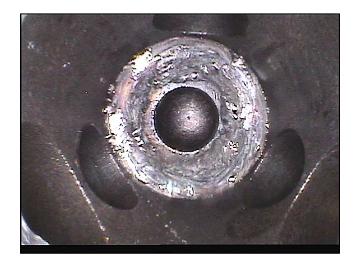
- 58. Flash is created during the friction welding process as the components are being welded together. Controlled and consistent flash creation is a normal and expected by-product of the friction welding process.
- 59. When friction welding tube shaped components, such as the center support, flash is generated on both the inner and outer diameters of the center support where the center support interfaces with the pressure vessel.



Above: 3D Model showing center tube to lower pressure vessel flash



Above: Actual part showing center tube to lower pressure vessel flash



Above: Flashing on the inner diameter of the support tube of an exemplar ARC hybrid inflator.

- 60. If certain parameters, such as part to part alignment, rotational speed, or the force applied to the parts being welded are out of specification during the friction welding process, excess flash will collect at the mating points of the parts being welded.
- 61. This weld flash is a violation of 49 C.F.R. § 178.65 (c)(2)(vi) which requires that welded seams must be properly aligned and welded by a method that provides clean, uniform joints with adequate penetration.
- 62. The design defect and subsequent manufacturing defect involves the friction weld between the upper pressure vessel and the center support which is adjacent to the gas exit port where excess, asymmetrical weld flash is being created at the support tube inner diameter to upper pressure vessel interface.



Above: Views of excess, asymmetrical weld flash at the support tube inner diameter to upper pressure vessel interface in field collected ARC hybrid inflators collected.

63. During deployment the excess weld flash can dislodge from the friction weld and travel to the adjacent gas exit orifice.

- 64. If the dislodged weld flash is not large enough to block the gas exit orifice, the dislodged weld flash will exit the inflator.
- 65. If the dislodged weld flash is large enough to block the gas exit orifice, the dislodged weld flash will result in an increase of pressure in the inflator housing.
- 66. As the internal pressure of the inflator increases due to the gas exit port restriction, the toroidal housing expands, deforms, and changes shape from the toroid shape to more of a ball shape until it reaches the point of rupture.
- 67. During a driver side rupture of ARC hybrid inflator, the inflator housing expands due to the excessive internal pressure. Simultaneously, the center support restricts the expansion and is stretched as the inflator housing expands. The inflator housing stretches at its weakest points, which are the stage 1 and stage 2 gas ports located at the middle of the center support, and fractures under tension at these locations. After the center support fractures, the gas exit port end of the center support breaks free of the upper pressure vessel and is propelled towards the driver.
- 68. When the inflator housing ruptures, internal components of the inflator are propelled into the passenger compartment which can injure or kill the occupants.
- 69. In addition to propelling internal inflator components towards the driver, the entire module assembly may also break free of the steering wheel and strike the driver which can cause injury or death.

- 70. The mounting position, orientation, and location of passenger side ARC hybrid inflators, which is in the passenger's side dashboard, reduces (when compared to the driver's side inflator) but does not eliminate the chance for injury or death.
- 71. The passenger side ARC hybrid inflators are mounted in an angled, vertical position with the gas exit port pointing towards the windshield. This orientation, and the inflator's location in the dashboard, reduces the probability of the type of injuries associated with the driver's inflators.
- 72. As of May 17, 2022, all of the North American field events, except one, have been events involving the rupture of a driver's side inflator, including the two events resulting in death.

B. ARC's Deficient Manufacturing and Quality Control

- 73. ARC ran manufacturing plants rife with glaring and persistent manufacturing and quality control problems.
- 74. These manufacturing and quality control problems exacerbated the excess friction weld flash issues and collectively cause the Inflator Defect.
- 75. In an October 2016 letter published by NHTSA, the agency criticized ARC for failing to uphold quality control in its facilities. The letter stated in relevant part:

Additionally, a number of incidents involving ARC's product have been brought to NHTSA's attention by vehicle manufacturers and other

suppliers. These incidents range from testing failures to recalls, and raise serious questions regarding the quality and integrity of ARC's air bag inflators. While vehicle manufacturers and other suppliers have voluntarily notified NHTSA of these and other incidents without the need for a formal request, ARC has failed to take any steps to notify the Agency of these incidents, or their potential relationship to the incidents under investigation. After the Agency learned of one of these incidents earlier this year, the Agency contacted ARC and indicated that the company needed to provide this type of information to NHTSA proactively. Instead of noting the serious nature of these incidents and committing to work with NHTSA to determine the appropriate range of issues at hand, ARC's counsel stated that they had no obligation to provide such information and chastised Agency staff for indicating otherwise.³

- 76. Further, on information and belief, ARC failed to implement meaningful manufacturing process changes and effective quality control systems until 2018.
- 77. On information and belief, in 2018, ARC implemented manufacturing process changes including a system to visually inspect 100% of the upper vessel to support tube friction welds prior to sale.
- 78. Implementing this quality control measure sooner was a preventable means to stop inflators containing the Inflator Defect from reaching consumers.
- 79. Nor is this the first time that ARC has already been accused of improper/defective welding. During the infamous Takata recalls, 4 the bankrupt

³ Nat'l Highway Traffic Safety Admin., EA16-003, Ltr to ARC Automotive, Inc., Aug. 9, 2016.

⁴ The Takata recalls involved vehicles made by 19 different automakers have been recalled to replace frontal airbags on the driver's side or passenger's side, or both in what NHTSA has called "the largest and most complex safety recall in U.S. history." The airbags, made by major parts Footnote continued on next page

successor entity to Takata Corporation, TK Holdings, Inc. brought suit against ARC alleging that ARC provided Takata with defective inflators caused TK Holdings' customer (General Motors) to issue a recall on its vehicles manufactured during the period the defective inflators were supplied by ARC. TK Holdings, Inc. alleged *inter alia* damages arising from breach of contract.

80. As alleged by TK Holdings, Inc.:

ARC's inflators failed due to improper/defective welding. Indeed, upon information and belief, ARC failed to properly train its weld operators, failed to provide standard work instructions for its weld operators, failed to properly post visual inspection standards at weld work stations, and welding equipment was not properly cleaned and maintained, among other failures.

81. As aptly stated by TK Holdings, Inc., the successor to the infamous Takata Corporation, "The inflators provided by ARC were not reasonably fit for their intended, anticipated, or reasonably foreseeable use." Accordingly, the defective inflators suffered from the additional issue of poor process control.

IV. ARC Inflator Failures and Defendants' Inadequate Reaction

A. <u>Early Injuries and Deaths Spur Investigation</u>

82. There have been at least seven known field ruptures of ARC's Defective Inflators in vehicles, including five driver inflators and one passenger inflator. Two of these ruptures resulted in a driver fatality. The non-fatal injuries

supplier Takata, were installed in cars mostly from model years 2002 through 2015. Some of those airbags could deploy explosively, injuring or even killing car occupants.

suffered were often life threatening and life changing in their severity. Additionally, multiple passenger inflators have ruptured during Lot Acceptance Testing. Five of the ruptures resulted in significantly limited lot-based recalls of other vehicles that contained inflators only from the suspect lot.

- 83. In January 2009, in Ashtabula County Ohio, an ARC DCADH ruptured in a 2002 Chrysler Town and Country minivan severely injuring Lois Dutton. According to Ms. Dutton "It broke my jaw in three places. Collapsed a lung," she explained. It even sent shrapnel through her chest and out of her back. Ms. Dutton spent three months in a medically-induced coma after the incident, and faces hundreds of thousands of dollars in medical bills.
- 84. The Dutton ARC rupture was attributed to a "single isolated event" and no actions were taken.
- 85. This occurrence and write off as a "single isolated event" is very similar to what occurred in the Takata recall with what is known as Event Zero. Event Zero was the first field rupture of a Takata PSAN PSDI inflator. Instead of performing a thorough investigation Takata and Honda wrote it off as an "anomaly" and only took any action when additional field ruptures took place 3 years later.
- 86. In June of 2015, NHTSA became aware of an ARC driver's side inflator rupture that occurred on April 8, 2014, in New Mexico in a 2004 Kia Optima. The ARC inflator in this incident was a single stage driver's inflator designated "CADH"

made at ARC's Knoxville, Tennessee, facility which ruptured during a frontal impact crash. The driver suffered serious injuries.

87. The driver brought suit against Kia Corporation and Kia America, Inc., under their previous names, and the lawsuit was settled quickly. Kia did not issue a recall. In its investigation, NHTSA indicated that this inflator was placed in a Delphi Automotive Systems Corp. airbag module assembly. Delphi was acquired by Autoliv, Inc., in 2009.

B. Ongoing NHTSA Investigation

- 88. As a result of the ruptures of the Defective Inflators in the 2002 Town & County minion and the 2004 Kia Optima, NHTSA opened Preliminary Evaluation 15-027 (PE15-027) in July 2015 stating:
- 89. Both driver air bag inflators were manufactured by ARC, a tier-two supplier of automotive air bag systems, at their manufacturing facility in Knoxville Tennessee. All ARC driver air bag inflators are a hybrid design that fills the air bag by releasing an inert gas mixture stored in the inflator at high pressure.
- 90. As detailed in this Complaint, over the course of seven years ARC and the Vehicle Manufacturer Defendant has been involved in a continuing investigation overseen by NHTSA that commenced on July 27, 2015.

- 91. As deaths, injuries, and Lot Acceptance Testing (LAT) ruptures have occurred, Vehicle Manufacturer Defendant issued a series of partial, confusing, and ultimately ineffective recalls to address the Defective Airbags.
- 92. These recalls represent lot-based recalls and cover only 5,070 of the over 30 million affected vehicles.
- 93. For reference, the following table identifies the currently recalled vehicles by manufacturer that on information and belief contain the Inflator Defect:

Recall	Date	Manufacturer	Affected Vehicles	Population
17V-189	3/21/2017	BMW	2017-2017 BMW X5 sDrive35i, X5 xDrive35i, X5 xDrive50i	36
			2017-2017 BMW X5 xDrive35d	
			2017-2017 BMW X5 xDrive 40e	
17V-529	8/31/2017	Ford	2017-2017 Ford F150	650
			2017-2017 Ford Mustang	
19V-019	1/31/2019	General Motors	2010-2011 Chevrolet Malibu	1,145
21V-782	10/21/2021	General Motors	2008-2017 Buick Enclave	552
			2013-2017 Chevrolet Traverse	
22V-246	4/14/2022	General Motors	2015-2015 Buick Enclave	2,687
			2015-2015 Chevrolet Traverse	
,			Total Recall Population:	5,070

- 94. In July 2016, NHTSA was informed by Transport Canada of a fatal incident involving a driver's side air bag rupture in a 2009 Hyundai Elantra. The inflator was identified as an ARC CADH single stage inflator manufactured at ARC's facility in China. The nature of the fatal injury suffered by the driver of the 2009 Hyundai Elantra was detailed as a "penetrating neck injury secondary to motor vehicle accident."
- 95. On August 4, 2016, as a result of the fatal ARC inflator rupture detailed above, NHTSA upgraded its Preliminary Evaluation 15-027 of ARC Automotive Inc. airbag inflators to an Engineering Analysis 16-003 (EA16-003) stating in part:

It was determined that incident inflator was manufactured by ARC and had ruptured in substantially the same manner as the two previous incidents known to ODI. The driver air bag module in the subject 2009 Hyundai Elantra utilized a single-stage inflator manufactured at ARC's facility in China. ARC confirmed that the inflator in the 2009 Hyundai Elantra was substantially the same design as the single-stage inflator in the 2004 Kia Optima and was assembled using substantially the same manufacturing process.

96. Based on an October 4, 2016, letter from Michael Brown, NHTSA Acting Director of Office Defect Investigation to Michael Goodin, Chief Executive Officer ARC Automotive, it was noted that ARC had failed to notify NHTSA of multiple incidents involving ARC products. As stated:

Additionally, a number of incidents involving ARC's product have been brought to NHTSA's attention by vehicle manufacturers and other suppliers. These incidents range from testing failures to recalls and raise serious questions regarding the quality and integrity of ARC's air bag inflators. While vehicle manufacturers and other suppliers have voluntarily notified NHTSA of these and other incidents without the need for a formal request, ARC has failed to take any steps to notify the Agency of these incidents, or their potential relationship to the incidents under investigation. After the Agency learned of one of these incidents earlier this year, the Agency contacted ARC and indicated that the company needed to provide this type of information to NHTSA proactively. Instead of noting the serious nature of these incidents and committing to work with NHTSA to determine the appropriate range of issues at hand, ARC's counsel stated that they had no obligation to provide such information and chastised Agency staff for indicating otherwise.

97. The October 4, 2016, NHTSA letter states "These incidents range from testing failures to recalls and raise serious questions regarding the quality and integrity of ARC's air bag inflators."

- 98. According to the October 4, 2016 NHTSA letter, ruptures involving ARC hybrid inflators during testing led to recalls, but there are no supporting documents provided within the publicly available EA-16003 file.
- 99. According to the opening resume of EA-16003, the focus of NHTSA's investigation will be to identify the population of ARC inflators in the United States:

ODI's investigation will focus on determining the entire US population of ARC manufactured driver air bag inflators, single- and dual-stage, identification of affected vehicle manufacturers, and whether any single-stage driver air bag inflators manufactured at ARC's facility in China were used in vehicles produced for sale or lease in the United States. Additionally, ODI will conduct a program to recover the subject ARC inflators from vehicles in the field for further testing and evaluation in support of root cause analysis.

- 100. The statement "Additionally, ODI will conduct a program to recover the subject ARC inflators from vehicles in the field for further testing and evaluation in support of root cause analysis" would indicate that NHTSA oversaw and participated in a root cause analysis of the ARC hybrid inflator defect similar to that conducted in the Takata recall yet there are no publicly available documents available to confirm this.
- 101. In the October 4, 2016 letter, NHTSA accused ARC of missing multiple deadlines to provide data and test results showing inflator failures, failing to report a recall done by Toyota due to an ARC inflator defect, and failing to comply with directives from the agency.

- 102. ARC has questioned whether it needs to give NHTSA the requested information, has failed to provide documents in a readable format, and has "appeared nonchalant" in developing a plan to test the inflators, the letter said. "Instead of noting the serious nature of these incidents earlier this year and committing to work with NHTSA to determine the appropriate range of issues at hand, ARC's counsel stated that they had no obligation to provide such information and chastised agency staff for indicating otherwise," said the letter from Michael Brown, acting director of NHTSA's Office of Defects Investigation.
- 103. NHTSA threatened to hold a public hearing and fine the company up to \$21,000 per day to a maximum of \$105 million.
- 104. NHTSA also stated that ARC failed to file a legally required report concerning the fatality in Canada, and that NHTSA found out about the death from reports by Hyundai and Canadian safety regulators.
- ARC inflator that was made in China, but it's unknown whether any of the same inflators were used in other vehicles within the United States. ARC has confirmed that the Canadian Elantra inflator "was substantially the same design" as the one used in at least one other U.S. model, the 2004 Optima, the agency said.

C. <u>Mounting Deaths And Belated Recalls</u>

106. On March 21, 2017, BMW issued Recall 17V-189 for 36 vehicles equipped with ARC DPH-7 passenger front inflators. The DPH-7 uses the same friction welding process as both the CADH and DCADH. According to the Part 573 Safety Recall Report:

Depending on the circumstances, impaired gas flow could create excessive internal pressure, which could result in the body of the inflator rupturing upon deployment. Metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

107. On August 31, 2017, Ford issued Recall 17V-529 for six hundred fifty F-150 and Mustang vehicles equipped with ARC's PH7-120 dual stage passenger inflator which uses the same friction welding process as the DPH-7, CADH and DCADH. According to the Part 573 Safety Recall Report:

July 31, 2017, The Tier 1 airbag module supplier notified Ford of an abnormal deployment of a passenger Airbag (PAB) inflator during a Lot Acceptance Test (LAT) conducted at the supplier's engineering facility. The inflator ruptured during full output at +65 Celsius.

Recall Report were reviewed by Ford's Critical Concern Review Group (CCRG). Preliminary analysis indicates that weld flash from the inflator canister welding process at the Tier 2 inflator supplier may obstruct the gas exhaust port. LAT testing frequency was increased and a Design of Experiments was initiated to further evaluate potential factors.

- 109. According to the documents included in the EA-16003 document request, ARC implemented equipment and process improvements on all toroidal inflator assembly lines on January 31, 2018.
- 2,022 model year 2009 Hyundai Elantras. This recall was performed to collect parts for Transport Canada defect investigation 3280-38-10 in an effort to aid in the analysis by Hyundai and Transport Canada. The recovery program ended on February 5, 2020 with a note stating: "No safety defect has been identified with these vehicles and this action is not being conducted under the requirements of the Motor Vehicle Safety Act."
- 111. On January 31, 2019, General Motors issued recall 19V-019 for 1,145 model year 2010-2011 Chevrolet Malibu vehicles based on a field report of an inflator rupture. According to the Part 573 Safety Recall Report:

On November 30, 2017, an attorney contacted GM and claimed that, on September 22, 2017, the front-driver airbag inflator in a 2011 Chevrolet Malibu ruptured during a crash-related airbag deployment and injured his client.

On December 6, 2017, GM reported the allegation to NHTSA under Standing General Orders 2015-01and 2015-02. To date, GM has filed 13 supplemental General Order reports updating NHTSA on the status of its investigation of the incident.

From November 30, 2017, through December 13, 2018, GM made multiple attempts, through the claimant's attorney and other means, to locate and inspect the vehicle to confirm whether a rupture occurred. GM was not permitted to inspect the vehicle until December 13, 2018,

on which date a GM engineer inspected the vehicle and components. Based on that inspection, GM determined that the front-driver airbag inflator in the subject vehicle likely over pressurized and ruptured during deployment.

On December 19, 2018, GM presented the inspection photos and its preliminary analysis to NHTSA. On December 20, 2018, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall on the ARC inflators built in the suspect manufacturing lot. GM is not aware of other rupture allegations involving this ARC inflator in GM vehicles.

- Administration posted recall documents filed by General Motors that revealed a second death, the driver of a 2015 Chevrolet Traverse SUV with an ARC inflator that ruptured and expelled shrapnel. No details were given about where and when the death occurred.⁵
- 113. On August 15, 2021, a driver in Calumet, Michigan, was killed due to a rupture of the ARC driver hybrid inflator in her 2015 Chevrolet Traverse. The victim, who was driving with two of her children as passengers, collided with an oncoming vehicle that crossed into her lane, and her airbag deployed.
- 114. According to the police investigation, "It appeared that the driver's side airbag malfunctioned causing it to detach from the steering column and sent metal fragments into the driver's compartment of the vehicle. The igniter for the front

⁵ Second driver killed by airbag inflator from Tennessee's ARC, AUTOBLOG, Oct. 14, 2021, https://www.autoblog.com/2021/10/14/arc-airbag-inflator-death-gm-nhtsa-investigation/ (last visited July 20, 2022).

driver's side airbag was found on the passenger side dashboard. There was also metal shrapnel on the driver's side dash, in the instrument cluster and markings on the driver's side roof which appeared to come from the driver's side airbag."

- 115. The police investigation report noted that the autopsy of the victim found parts of the metal airbag inflator lodged in her neck. The other passengers in the victim's vehicle, including an unbelted right front passenger and occupants in the second and third row seats, survived the crash.
- September 8, 2021. On September 14, 2021, another GM field investigator accompanied by the police investigator performed x-rays on the metal shards that were removed during the autopsy. Further inspection of the vehicle and airbag pieces were examined by counsel representing the victim's family, plaintiff's expert, GM, ARC, and Toyoda Gosei (the Tier 1 supplier to GM) on October 27, 2021. The investigation report includes a photograph of the ruptured inflator, which is unrecognizable as an inflator due to the extent of the damage, as depicted below:
- 117. On October 7, 2021, General Motors issued recall 21V-782 for 550 model year 2008-2017 Buick Enclave and 2013-2017 Chevrolet Traverse vehicles based on the August 15, 2021 field report of an inflator rupture. On October 21, 2021, the number of affected vehicles was updated to 552 on an Amended Part 573 Report. The 2015 Chevrolet Traverse at the root of Recall 21V-782 is equipped with

an ARC dual stage DCADH on the driver's side. According to the Part 573 Safety Recall Report:

- 118. On October 20, 2021, just south of Lexington, Kentucky there was another rupture of an ARC hybrid driver inflator involving a second 2015 Chevrolet Traverse. The date of the accident is based on General Motor's EWR report submitted in May of 2022.
- 119. Based on this incident defendant General Motors issued Recall 22V-246 on April 14, 2022, for 2,687 vehicles including:
 - A. 2015 Buick Enclaves (542)
 - B. 2015 Chevrolet Traverse (1183)
 - C. GMC Arcadias (962)
 - 120. The chronology listed in the Recall 22V-246 Part 573 report states:

On November 9, 2021, GM received a claim letter from an attorney representing the owner of a 2015 model year Chevrolet Traverse that was involved in a crash. On February 18, 2022, the claimant alleged that the front-driver airbag inflator in the vehicle ruptured during the crash.

GM was provided an opportunity to inspect the vehicle on March 23, 2022. GM determined, at that inspection, that the front driver airbag inflator in the subject vehicle ruptured during the crash deployment.

On April 7, 2022, GM's Safety and Field Action Decision Authority decided to conduct a safety recall on all front driver airbag modules containing an inflator from the same manufacturing lot as the inflator under investigation. GM is continuing to investigate this incident. GM's investigation has not identified another rupture allegation involving the vehicles in this recall population.

- 121. The approach taken by the Defendants in addressing this ongoing manufacturing defect has been to wait until an incident occurs and then recall the vehicles effected by the specific lot of inflators that were produced at the same time as the failed unit. A reactive rather than proactive response.
- 122. As of May 13, 2022, there has been limited public disclosure of the data requested by NHTSA from the Vehicle Manufacturer Defendant or ARC.
- 123. The original requests for information surrounding the ARC inflator ruptures are dated August 4, 2016.
- 124. The most recent documents provided to the public on the NHTSA website are dated from May 27, 2021 to June 28, 2021 and only involve discussion of extending the deadline for the turning over the requested documents.
 - 125. According a memo dated April 13, 2021 NHTSA states:

The manufacturer's response to the Office of Defect Investigation (ODI)'s information request for this investigation is being reviewed and redacted to remove all personally identifiable information (PII) as required by federal law. These responses are usually complex, contain a large volume of documents, and require additional time for review and redaction. The public version of the response will be posted to this investigation file when available. While ODI's investigation is ongoing, we recommend that you periodically review this investigation file for additional documents and updates.

126. Over 1 year has passed since NHTSA claimed the public version of the documents would be made available and not one document has been made available as of May 13, 2022.

- 127. Recall 22V-246 represents the second field rupture of an ARC hybrid inflator in a 2015 Chevrolet Traverse equipped with a driver's ARC DCADH inflator and exemplifies that the "lot based" recall strategy being applied to the ARC hybrid inflator ruptures does not work.
- 128. Upon information and belief, the Defendants manufacturing controls and records do not allow them to identify defective lots prior to a field rupture taking place.
- 129. Similarly, no field-based inspection can be performed to identify inflators with the friction weld defect.
- 130. There are only two approaches available, 1.) Recall all ARC hybrid toroidal inflators OR 2.) wait until another field rupture takes place and recall the inflators of the same lot.
- of vehicles that utilize an ARC hybrid toroidal inflator at risk. The two drivers of the 2015 Chevrolet Traverses were the latest guinea pigs the Defendants used to identify 2 defective lots of ARC inflators and they will not be the last unless all ARC hybrid toroidal inflators are recalled.
- 132. In fact, in the October 4, 2016, letter from NHTSA to ARC's Chief Executive Officer ARC's position on the serious of the matter was called out quite clearly by Michael Brown, Acting Director Offices of Defect Investigation:

- demonstrate the behavior that NHTSA expects of manufacturers, much less manufacturers of vital safety components utilized in vehicles across the globe. To the contrary, ARC's behavior has demonstrated a lack of cognizance regarding the seriousness of this investigation and the underlying issues.
- 134. The following table identifies, to the best of Plaintiff's understanding, and without the benefit of discovery, the vehicles equipped with an ARC hybrid inflator, and the model years involved:

Defendant	Make	Model	MY
FCA US	Chrysler	200	2015-2017
FCA US	Chrysler	300 LX	2016-2017
FCA US	Chrysler	PT Cruiser	2001-2002
FCA US	Chrysler	Town & Country	2001-2007
FCA US	Dodge	Caravan	2001-2007
FCA US	Dodge	Challenger	2015-2017
FCA US	Dodge	Charger/Magnum LX	2016-2017
FCA US	Dodge	Grand Caravan	2001-2007
FCA US	Jeep	Cherokee	2016-2017
Ford	Ford	Crown Victoria	2004-2011
Ford	Lincoln	Town Car	2004-2011
Ford	Mercury	Grand Marquis	2004-2011
Ford	Ford	F150	2015-2017
Ford	Ford	Mustang	2015-2017
General	Buick	Envision	2016-2017
Motors			
General	Buick	LaSabre	2002-2005
Motors			
General	Buick	Terraza	2005-2008
Motors			
General	Buick	Enclave	2008-2017
Motors			

General Motors	Buick	Encore	2013-2017
General	Buick	LaCrosse	2005-2009
Motors	Buren	24010550	2002 2009
General	Buick	Lucerne	2006-2011
Motors			
General	Buick	Rainier	2004-2007
Motors			
General	Buick	Rendezvous	2002-2007
Motors			
General	Cadillac	ATS	2013 - 2017
Motors			
General	Cadillac	CTS	2003-2007
Motors			
General	Cadillac	CTS	2008-2014
Motors			
General	Cadillac	CTS	2014 - 2017
Motors			
General	Cadillac	Deville	2002-2005
Motors			
General	Cadillac	DTS	2006-2011
Motors			
General	Cadillac	ELR	2013-2016
Motors			
General	Cadillac	Escalade 1500	2002-2006
Motors			
General	Cadillac	Escalade 1500	2007-2014
Motors			
General	Cadillac	Escalade 1500	2015-2017
Motors			
General	Cadillac	Escalade ESV	2002-2006
Motors			
General	Cadillac	Escalade ESV	2007-2014
Motors	~ 111		2017 2017
General	Cadillac	Escalade ESV	2015-2017
Motors	G 1111	E 1 1 EXTE	2002 2005
General	Cadillac	Escalade EXT	2002-2006
Motors			

General Motors	Cadillac	Escalade EXT	2007-2013
General	Cadillac	SRX	2004-2009
Motors			
General	Cadillac	SRX	2010-2016
Motors			
General	Cadillac	STS	2005-2007
Motors			
General	Cadillac	XLR	2004-2009
Motors			
General	Cadillac	XT5	2017
Motors			
General	Chevrolet	Avalanche 1500	2002-2006
Motors			
General	Chevrolet	Avalanche 1500	2007-2013
Motors			
General	Chevrolet	Avalanche 2500	2002-2006
Motors			
General	Chevrolet	Camero	2010-2015
Motors			
General	Chevrolet	Camero	2016-2017
Motors			
General	Chevrolet	Captiva	2011-2017
Motors			
General	Chevrolet	Cavalier	2000-2005
Motors			
General	Chevrolet	Colorado	2015-2017
Motors			
General	Chevrolet	Corvette	2005-2013
Motors			
General	Chevrolet	Cruze	2016-2017
Motors			
General	Chevrolet	Encore	2014-2017
Motors			
General	Chevrolet	Equinox	2005-2009
Motors			
General	Chevrolet	Equinox	2010-2017
Motors			

General	Chevrolet	Express 1500	2003-2017
Motors			
General	Chevrolet	Express 2500	2003-2017
Motors			
General	Chevrolet	Express 3500	2003-2017
Motors			
General	Chevrolet	HHR	2006-2010
Motors			
General	Chevrolet	Impala	2006-2014
Motors			
General	Chevrolet	Impala	2015-2017
Motors			
General	Chevrolet	Malibu	2004-2007
Motors			
General	Chevrolet	Malibu	2008-2012
Motors			
General	Chevrolet	Malibu Maxx	2004-2007
Motors			
General	Chevrolet	Monte Carlo	2006-2017
Motors			
General	Chevrolet	Silverado 1500	2000-2007
Motors			
General	Chevrolet	Silverado 1500	2007-2014
Motors			
General	Chevrolet	Silverado 2500	2000-2007
Motors			
General	Chevrolet	Silverado 2500	2007-2014
Motors			
General	Chevrolet	Silverado 3500	2000-2007
Motors			
General	Chevrolet	Silverado 3500	2007-2014
Motors			
General	Chevrolet	SSR	2003-2005
Motors			
General	Chevrolet	Suburban 1500	2000-2006
Motors			
General	Chevrolet	Suburban 1500	2007-2014
Motors			

General Motors	Chevrolet	Suburban 2500	2007-2013
General	Chevrolet	Tahoe 1500	2000-2006
Motors			
General	Chevrolet	Tahoe 1500	2007-2014
Motors			
General	Chevrolet	Trailblazer	2003-2009
Motors			
General	Chevrolet	Trailblazer EXT	2003-2006
Motors			
General	Chevrolet	Traverse	2009-2017
Motors			
General	Chevrolet	Trax	2014-2017
Motors			
General	Chevrolet	Uplander	2005-2008
Motors			
General	Chevrolet	Venture	2000-2005
Motors			
General	Chevrolet	Volt	2011-2015
Motors			
General	GMC	Canyon	2015-2017
Motors			
General	GMC	Savana 1500	2003-2017
Motors			
General	GMC	Savana 2500	2003-2017
Motors			
General	GMC	Savana 3500	2003-2017
Motors			
General	GMC	Sierra 1500	2000-2007
Motors			
General	GMC	Sierra 1500	2007-2014
Motors			
General	GMC	Sierra 2500	2000-2007
Motors			
General	GMC	Sierra 2500	2007-2014
Motors			
General	GMC	Sierra 3500	2000-2007
Motors			

General	GMC	Sierra 3500	2007-2014
Motors			
General	GMC	Terrain	2010-2017
Motors			
General	GMC	Yukon 1500	2000-2006
Motors			
General	GMC	Yukon 1500	2007-2014
Motors			
General	GMC	Yukon XL 1500	2000-2006
Motors			
General	GMC	Yukon XL 1500	2007-2014
Motors			
General	GMC	Yukon XL 2500	2000-2006
Motors			
General	GMC	Yukon XL 2500	2007-2014
Motors			
General	GMC	Acadia	2017
Motors			
General	GMC	Acadia	2007-2016
Motors			
General	GMC	Envoy	2003-2009
Motors			
General	GMC	Envoy XL	2003-2006
Motors			
General	GMC	Envoy XUV	2004-2005
Motors			
General	Hummer	H2	2003-2009
Motors			
General	Hummer	H3	2006-2010
Motors			
General	Isuzu	Ascender	2003-2008
Motors			
General	Oldsmobile	Silhoutte	2000-2004
Motors			
General	Oldsmobile	Bravada	2002-2004
Motors			
General	Oldsmobile	Silhoutte	2005-2008
Motors			

General	Pontiac	Aztek	2002-2007
Motors			
General	Pontiac	Bonniville	2002-2005
Motors			
General	Pontiac	Montana	2000-2004
Motors			
General	Pontiac	Montana	2005-2009
Motors			
General	Pontiac	Sunfire	2000-2005
Motors			
General	Pontiac	G6	2005-2010
Motors			
General	Pontiac	Grand Am	2005-2006
Motors			
General	Pontiac	Torrent	2006-2009
Motors			
General	Saab	Saab 9-3	2003-2012
Motors			
General	Saab	Saab 9-5	2010-2012
Motors			
General	Saturn	Aura	2007-2010
Motors			
General	Saturn	Outlook	2007-2010
Motors			
General	Saturn	Relay	2005-2008
Motors			
General	Saturn	Vue	2002-2007
Motors			
Hyundai	Hyundai	Accent	2012-2017
Hyundai	Hyundai	Azera	2006-2011
Hyundai	Hyundai	Elantra	2007-2017
Hyundai	Hyundai	Genesis	2009-2013
Hyundai	Hyundai	Sonata	2009-2010
Hyundai	Hyundai	Tiburon	2003-2005
Hyundai	Hyundai	Tucson	2005
Hyundai	Hyundai	Tucson	2007-2010
Hyundai	Hyundai	XG350	2002-2005
Kia	Kia	Amanti	2006-2009
Kia	Kia	Forte	2014-2016
		*=**	

Kia	Kia	Optima	2001-2006
Kia	Kia	Rio	2009-2011
Kia	Kia	Rondo	2007-2010
Kia	Kia	Sedona	2006-2014
Kia	Kia	Sportage	2005-2016

by NHTSA, the American public, and the Plaintiff, in which the respective Vehicle Manufacturer asserts that the vehicle conforms to all applicable Federal motor vehicle safety and theft prevention standards in effect on the date of manufacture. Without this representation from the Vehicle Manufacturer, the Class Vehicles would not have been sold to the Class Members including the named Plaintiff.

V. <u>Defendants' Inadequate Recalls and Failure to Assist Impacted</u> Consumers

- 136. The Class Vehicles are not safe to drive. Due to Defendants' failures, Plaintiff and Class Members are left with poor options: be without the use of a vehicle; purchase, lease, or rent a new vehicle until Defendants first issue and then complete the recall; or use a vehicle with a dangerous or disabled airbag over an extended period of time. These are all, obviously, entirely unacceptable alternatives.
- at issue in the class vehicles, Defendants should be compelled to either: (1) provide replacement vehicles; and/or (2) purchase the class vehicles at a fair value calculated for a comparable vehicle with a safe functioning airbag.

TOLLING OF THE STATUTE OF LIMITATIONS

Fraudulent Concealment

- 138. Upon information and belief, Defendant ARC and the Vehicle Manufacturer Defendant has known of the defects in its airbags since at least 2015. Defendants knew well before the Plaintiff and many of Class Members purchased the Class Vehicles, and have concealed from or failed to notify Plaintiff, Class Members, and the public of the full and complete nature of the Airbag Defect.
- 139. Any applicable statute of limitation has therefore been tolled by Defendants' knowledge, active concealment, and denial of the facts alleged herein, which behavior is ongoing.

Estoppel

140. Defendants were and are under a continuous duty to disclose to Plaintiff and Class Members the true character, quality, and nature of the Class Vehicles. They actively concealed the true character, quality, and nature of the vehicles and knowingly made misrepresentations about the quality, reliability, characteristics, and performance of the vehicles. Plaintiff and Class Members reasonably relied upon Defendants' knowing and affirmative misrepresentations and/or active concealment of these facts. Based on the foregoing, Defendants are estopped from relying on any statutes of limitation in defense of this action.

Discovery Rule

- 141. The causes of action alleged herein did not accrue until Plaintiff and Class Members discovered that their vehicles had the Defective Airbags containing the Inflator Defect.
- 142. Plaintiff and Class Members, however, had no realistic ability to discern that the vehicles were defective until at the earliest after either the Defective Airbag exploded or their vehicles were recalled. And even then, Plaintiff and Class Members had no reason to discover their causes of action because of Defendants' active concealment of the true nature of the defect.

CLASS ACTION ALLEGATIONS

143. The Classes' claims all derive directly from a single course of conduct by ARC and the Vehicle Manufacturer Defendant. This case is about the responsibility of ARC and the Vehicle Manufacturer Defendant, at law and in equity, for their knowledge, their conduct, and their products. ARC and the Vehicle Manufacturer Defendant has engaged in uniform and standardized conduct toward the Classes. They did not differentiate, in degree of care or candor, their actions or inactions, or in the content of their statements or omissions, among individual Class members. The objective facts on these subjects are the same for all Class members. Within each Claim for Relief asserted by the respective Classes, the same legal standards govern. Accordingly, Plaintiff brings this lawsuit as a class action on her

own behalf and on behalf of all other persons similarly situated as members of the proposed Class pursuant to Federal Rules of Civil Procedure 23(a) and (b)(3) and/or (b)(2) and/or (c)(4). This action satisfies the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements of those provisions.

The Nationwide Class

144. Plaintiff brings this action and seek to certify and maintain it as a class action under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on behalf of herself and a Nationwide Class defined as follows:

All consumer residents in the United States who own, owned, lease, or leased a Class Vehicle.

The State Class

145. Plaintiff alleges statewide class action claims on behalf of the class in Alabama. This State Class is initially defined as follows:

All consumers who leased or purchased one or more of the Class Vehicles in the State of Alabama, inclusive of all such consumers residing anywhere in the United States.

- 146. The Nationwide Class, Statewide Class, and their members are sometimes referred to herein as the "Class" or "Classes."
- 147. To the extent warranted, the list of Class Vehicles for the purpose of the Nationwide Class and Statewide Class definitions will be supplemented to include other vehicles that have ARC Inflators that may be defective.

Defendant, their employees, officers, directors, legal representatives, heirs, successors and wholly or partly owned subsidiaries or affiliates of ARC and the Vehicle Manufacturer Defendant; Class Counsel; and the judicial officers and their immediate family members and associated court staff assigned to this case.

Numerosity and Ascertainability

- 149. This action satisfies the requirements of Fed. R. Civ. P. 23(a)(1). There are millions of Class Vehicles nationwide, and thousands of Class Vehicles containing the Inflator Defect in Alabama. Individual joinder of all Class members is impracticable.
- 150. Each of the Classes is ascertainable because its members can be readily identified using registration records, sales records, production records, and other information kept by ARC and the Vehicle Manufacturer Defendant or third parties in the usual course of business and within their control. Plaintiff anticipates providing appropriate notice to each certified Class, in compliance with Fed. R. Civ. P. 23(c)(1)(2)(A) and/or (B), to be approved by the Court after class certification, or pursuant to court order under Fed. R. Civ. P. 23(d).

Predominance of Common Issues

151. This action satisfies the requirements of Fed. R. Civ. P. 23(a)(2) and 23(b)(3) because questions of law and fact that have common answers that are the

same for each of the respective Classes predominate over questions affecting only individual Class members. These include, without limitation, the following:

- a. Whether the Class Vehicles suffer from the Inflator Defect;
- b. Whether the Class Vehicles have suffered a diminution of value as a result of those Vehicles' incorporation of the Defective Airbag Modules;
- c. Whether Defendants knew or should have known about the inflator defects, and, if so, how long Defendants have known of the Defect;
- d. Whether the defective nature of the Class Vehicles constitutes a material fact reasonable consumers would have considered in deciding whether to purchase a Class Vehicle;
- e. Whether Defendants had a duty to disclose the defective nature of the Class Vehicles to Plaintiff and Class Members:
- f. Whether Defendants omitted and failed to disclose material facts about the Class Vehicles;
- g. Whether Defendants' concealment of the true defective nature of the Class Vehicles induced Plaintiff and Class Members to act to their detriment by purchasing the Class Vehicles;
- h. Whether Defendants' conduct tolls any or all applicable limitations periods by acts of fraudulent concealment, application of the discovery rule, or equitable estoppels;

- i. Whether Defendants misrepresented that the Class Vehicles were safe;
- j. Whether Defendants engaged in unfair, deceptive, unlawful and/or fraudulent acts or practices in trade or commerce by failing to disclose that the Class Vehicles were designed, manufactured, and sold with the Inflator Defect;
- k. Whether Defendants' conduct, as alleged herein, was likely to mislead a reasonable consumer;
- 1. Whether Defendants' statements, concealments and omissions regarding the Class Vehicles were material, in that a reasonable consumer could consider them important in purchasing, selling, maintaining, or operating such vehicles;
- m. Whether Defendants violated each of the States' consumer protection statutes, and if so, what remedies are available under those statutes;
- n. Whether the Class Vehicles were unfit for the ordinary purposes for which they were used, in violation of the implied warranty of merchantability;
- o. Whether Plaintiff and the Classes are entitled to a declaratory judgment stating that the airbag inflators in the Class Vehicles are defective and/or not merchantable;
- p. Whether Defendants' unlawful, unfair, and/or deceptive practices harm Plaintiff and the Classes;

- q. Whether Defendants have been unjustly enriched by their conduct;
- r. Whether Plaintiff and the Classes are entitled to equitable relief, including, but not limited to, a preliminary and/or permanent injunction;
- s. Whether Defendants should be declared responsible for notifying all Class members of the defects and ensuring that all vehicles with the airbag inflator defect are promptly recalled and repaired;
- t. What aggregate amounts of statutory penalties are sufficient to punish and deter Defendants and to vindicate statutory and public policy;
- u. How such penalties should be most equitably distributed among
 Class members;
- v. Whether certain Defendants conspired together to violate RICO; and
- w. Whether certain Defendants associated with any enterprise engaged in, or the activities of which affect, interstate or foreign commerce, to conduct or participate, directly or indirectly, in the conduct of such enterprise's affairs through a pattern of racketeering activity.

Typicality

152. This action satisfies the requirements of Fed. R. Civ. P. 23(a)(3) because Plaintiff's claims are typical of the claims of the Class members, and arise

from the same course of conduct by ARC and the Vehicle Manufacturer Defendant.

The relief Plaintiff seeks is typical of the relief sought for the absent Class members.

Adequate Representation

- 153. Plaintiff will fairly and adequately represent and protect the interests of the Classes. Plaintiff has retained counsel with substantial experience in prosecuting consumer class actions, including actions involving defective products.
- 154. Plaintiff and her counsel are committed to vigorously prosecuting this action on behalf of the Classes, and have the financial resources to do so. Neither Plaintiff nor her counsel have interests adverse to those of the Classes.

Superiority

- 155. This action satisfies the requirements of Fed. R. Civ. P. 23(b)(1) because the prosecution of separate actions by the individual Class members on the claims asserted herein would create a risk of inconsistent or varying adjudications for individual Class members, which would establish incompatible standards of conduct for ARC and the Vehicle Manufacturer Defendant; and because adjudication with respect to individual Class members would, as a practical matter, be dispositive of the interests of other Class members, or impair substantially or impede their ability to protect their interests.
- 156. Absent a class action, most Class Members would likely find the cost of litigating their individual claims prohibitively high and would therefore have no

effective remedy at law. Because of the relatively small size of the individual Class Members' claims, it is likely that only a few Class Members could afford to seek legal redress for Defendants' misconduct. Absent a class action, Class Members will continue to incur damages, be exposed to deadly products, and Defendants' misconduct will continue without remedy.

- 157. This action satisfies the requirements of Fed. R. Civ. P. 23(b)(2) because Defendants ARC and the Vehicle Manufacturer Defendant have acted and refused to act on grounds generally applicable to each Class, thereby making appropriate final injunctive and/or corresponding declaratory relief with respect to each Class as a whole.
- 158. This action satisfies the requirements of Fed. R. Civ. P. 23(b)(3) because a class action is superior to other available methods for the fair and efficient adjudication of this controversy. The common questions of law and of fact regarding ARC and the Vehicle Manufacturer Defendant' conduct and responsibility predominate over any questions affecting only individual Class members.
- be relatively small, the expense and burden of individual litigation would make it very difficult or impossible for individual Class members to redress the wrongs done to each of them individually, such that most or all class members would have no rational economic interest in individually controlling the prosecution of specific

actions, and the burden imposed on the judicial system by individual litigation by even a small fraction of the Class would be enormous, making class adjudication the superior alternative under Fed. R. Civ. P. 23(b)(3)(A).

- management difficulties, far better conserves judicial resources and the parties' resources, and far more effectively protects the rights of each Class member than would piecemeal litigation. Compared to the expense, burdens, inconsistencies, economic infeasibility, and inefficiencies of individualized litigation, the challenges of managing this action as a class action are substantially outweighed by the benefits to the legitimate interests of the parties, the court, and the public of class treatment in this court, making class adjudication superior to other alternatives, under Fed. R. Civ. P. 23(b)(3)(D).
- 161. Plaintiff is not aware of any obstacles likely to be encountered in the management of this action that would preclude its maintenance as a class action. Rule 23 provides the Court with authority and flexibility to maximize the efficiencies and benefits of the class mechanism and reduce management challenges. The Court may, on motion of Plaintiff or on its own determination, certify nationwide, statewide and/or multistate classes for claims sharing common legal questions; utilize the provisions of Rule 23(c)(4) to certify any particular claims, issues, or

common questions of fact or law for class-wide adjudication; certify and adjudicate bellwether class claims; and utilize Rule 23(c)(5) to divide any Class into subclasses.

162. The Classes expressly disclaim any recovery in this action for physical injury resulting from the airbag inflator defects without waiving or dismissing such claims. Plaintiff is informed and believes that injuries suffered in crashes as a result of the defective airbags implicate the Class Vehicles and are continuing to occur because of Defendants' delays and inaction regarding the commencement and completion of recalls. The increased risk of injury from the Inflator Defect serves as an independent justification for the relief sought by Plaintiff and the Classes.

REALLEGATION AND INCORPORATION BY REFERENCE

163. Plaintiff realleges and incorporates by reference each of the preceding paragraphs and allegations of this Complaint, including the Introduction, all Factual Allegations, Tolling Allegations, and Class Action Allegations, as though fully set forth in each of the following Claims for Relief asserted on behalf of the Nationwide Class and the Statewide Classes.

CLAIMS FOR RELIEF

I. State-Law Claims against ARC Automotive, Inc.

COUNT 1

Fraudulent Concealment

- Alabama law, because, with respect to the facts and issues relevant to this case, there are no true conflicts (case-dispositive differences) among various states' law of fraudulent concealment. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- Airbags—most importantly, the Inflator Defect and their resulting propensity to cause the inflator to rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants.
- 166. ARC took steps to ensure that its employees did not reveal known safety defects to regulators or consumers.
- 167. On information and belief, ARC still has not made full and adequate disclosure, continues to defraud Plaintiff and the Class, and continues to conceal material information regarding the Inflator Defect that exists in the Defective Airbags.
 - 168. ARC had a duty to disclose the defect because it:

- a. Had exclusive and/or far superior knowledge and access to the facts than Plaintiff and Class Members, and ARC knew the facts were not known to or reasonably discoverable by Plaintiff and the Class;
 - b. Intentionally concealed the foregoing from Plaintiff;
- c. Was required to accurately describe the vehicle's air bag system in an easily understandable format under 49 C.F.R. § 571.208 S4.5.1(f)(1);
- d. Was required to provide any necessary precautions regarding the proper positioning of occupants to ensure maximum safety protection of those occupants within the owner's manual under 49 C.F.R. § 571.208 S4.5.1(f)(1); and
- e. Made incomplete representations about the safety and reliability of the Defective Airbags and, by extension, the Class Vehicles, while purposefully withholding material facts from Plaintiff that contradicted these representations.
- 169. ARC concealed and suppressed the material facts concerning the statements affixed to the Class Vehicles under 49 C.F.R. § 567.4 (g) (5).
- be relied on by a reasonable person purchasing, leasing or retaining a new or used motor vehicle, and because they directly impact the value of the Class Vehicles purchased or leased by Plaintiff and the Class. Whether a manufacturer's products are safe and reliable, and whether that manufacturer stands behind its products, are material concerns to a consumer. Plaintiff and Class Members trusted Defendants

not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

- 171. ARC concealed and suppressed these material facts to falsely assure purchasers and consumers that its airbags were capable of performing safely, as represented by ARC and reasonably expected by consumers.
- 172. ARC actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and to avoid recalls that would hurt the brand's image and negatively impact ARC's financial bottom line. ARC concealed these facts at the expense of Plaintiff and the Class.
- 173. Plaintiff and the Class were unaware of these omitted material facts, and would not have acted as they did if they had known of the concealed and/or suppressed facts.
- 174. Had they been aware of the Defective Airbags, and ARC's callous disregard for safety, Plaintiff and the Class either would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiff did not receive the benefit of their bargain as a result of ARC's fraudulent concealment.
- 175. Because of the concealment and/or suppression of the facts, Plaintiff and the Class sustained damage because they own vehicles that diminished in value as a result of ARC's concealment of, and failure to timely disclose, the serious

defects in millions of Class Vehicles and the serious safety and quality issues caused by ARC's conduct.

- 176. The value of all Class members' vehicles has diminished as a result of ARC's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alone pay what otherwise would have been fair market value for the vehicles.
- 177. Accordingly, ARC is liable to the Class for their damages in an amount to be proven at trial.
- 178. ARC's acts were done maliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiff's and the Class's rights and well-being, and with the aim of enriching ARC. ARC's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warrants an assessment of punitive damages in an amount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 2

Breach of Implied Warranty of Merchantability (S.C. Code Ann. § 36-2-314)

179. Plaintiff brings this Claim on behalf of the Nationwide Class under Alabama law. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.

- 180. ARC is and was at all relevant times "merchants" with respect to motor vehicle component parts, such as airbag inflators, under S.C. Code Ann. § 36-2-104(1), and "sellers" of motor vehicle component parts, such as airbag inflators, under § 36-2-103(1)(d).
- 181. The Class Vehicles and component parts, such as airbag inflators, are and were at all relevant times "goods" within the meaning of S.C. Code Ann. § 36-2-105(1).
- 182. A warranty that the Class Vehicles and component parts, such as airbag inflators, with the Inflator Defect were in merchantable condition and fit for the ordinary purpose for which such goods are used is implied by law pursuant to S.C. Code Ann. § 36-2-314.
- 183. The Class Vehicles and component parts, such as airbag inflators, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which these goods are used, because the Defective Airbags contain the Inflator Defect, leading to an unreasonable likelihood of serious bodily injury and death.
- 184. ARC was provided notice of the airbag problems through internal investigations and by many individual letters and communications with the Vehicle Manufacturer Defendant or within a reasonable amount of time after ARC and the other Defendants issued the recalls and the allegations of the Airbag Defect became

public. Moreover, ARC and the other defendants were aware of these problems long before Plaintiff and the Class and had ample notice and opportunity to correct them.

185. As a direct and proximate result of ARC's breach of the implied warranty of merchantability, Plaintiff and the Class have been damaged in an amount to be proven at trial.

COUNT 3

Negligent Misrepresentation

- Alabama law, because, with respect to the facts and issues relevant to this case, there are no true conflicts (case-dispositive differences) among various states' law of negligent misrepresentation. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- 187. ARC owed a duty to disclose the Inflator Defect and its corresponding safety risk to Plaintiff and Class members because ARC knew or should have known of the Inflator Defect and the risks associated with the manifestation of the Inflator Defect. ARC also made partial disclosures regarding the safety of the component parts of the Class Vehicles, such as airbag inflators, while ARC either knew or should have known that these Class Vehicles possessed the Inflator Defect and failed to disclose its existence and its corresponding safety hazard. ARC was required to accurately describe the vehicle's air bag system in an easily understandable format

and to disclose any necessary precautions regarding the proper positioning of occupants to ensure maximum safety protection of those occupants within the owner's manual under 49 C.F.R. § 571.208 S4.5.1(f)(1).

- 188. ARC negligently misrepresented and omitted material facts concerning the standard, quality, or grade of the component parts of the Class Vehicles and the existence of the Inflator Defect exposing drivers and occupants to safety risks. As a direct result of Defendants' negligent conduct, Plaintiff and Class members have suffered actual damages.
- 189. The Inflator Defect is material because it presents a safety risk and places the driver and occupants at risk of serious injury or death. The Inflator Defect may cause the inflator to rupture and expel metal shrapnel that poses a threat of serious injury or death to occupants. No reasonable consumer expects a component part of a vehicle to contain a defect in design and manufacturing, such as the Inflator Defect, that can cause serious injury or death to consumers.
- 190. Plaintiff and Class members would not have purchased the Class Vehicles but for ARC's negligent omissions of material facts regarding the nature and quality of the Class Vehicles and existence of the Inflator Defect and corresponding safety risk, or would have paid less for the Class Vehicles. Plaintiff and Class members justifiably relied upon ARC's negligent false representations and omissions of material facts.

191. As a direct and proximate result of ARC's negligent false representations and omissions of material facts regarding the standard, quality or grade of the Class Vehicles with the Inflator Defect, Plaintiff and Class members have suffered an ascertainable loss and actual damages in an amount to be determined at trial.

COUNT 4

Unjust Enrichment

- 192. This claim for unjust enrichment is brought on behalf of the Nationwide Class under Alabama law. If Alabama law does not apply, it is brought in the alternative under the laws of the states where Plaintiff and Class members reside.
- 193. ARC has received and retained a benefit from the Plaintiff and inequity has resulted.
- 194. ARC benefitted from selling Defective Airbags for more than they were worth, at a profit, and Plaintiff overpaid for the Class Vehicles as a result, and has been forced to pay other costs.
 - 195. It is inequitable for ARC to retain these benefits.
- 196. As a result of ARC's conduct, the amount of its unjust enrichment should be disgorged, in an amount to be proven at trial.

II. State-Law Claims Against the Vehicle Manufacturer Defendant COUNT 5

Fraudulent Concealment

- 197. Plaintiff brings this claim on behalf of the Nationwide Vehicle Manufacturer Class against the Vehicle Manufacturer Defendant (as defined above) under the laws of Alabama. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- material facts regarding the Class Vehicles—most importantly, the fact that they were installed with Defective Airbags containing the Inflator Defect and their resulting propensity to rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants.
- 199. The Vehicle Manufacturer Defendant took steps to ensure that its employees did not reveal known safety defects to regulators or consumers.
- 200. On information and belief, the Vehicle Manufacturer Defendant has still not made full and adequate disclosure regarding defects that exist in the Class Vehicles, and continue to defraud and conceal material information from Plaintiff and the Class.
- 201. The Vehicle Manufacturer Defendant had a duty to disclose the Inflator Defect because each Defendant:

- a. Had exclusive and/or far superior knowledge and access to the facts, and the Vehicle Manufacturer Defendant knew the facts were not known to or reasonably discoverable by Plaintiff and the Class;
 - b. Intentionally concealed the foregoing from Plaintiff;
- c. Were required to accurately describe the vehicle's air bag system in an easily understandable format under 49 C.F.R. § 571.208 S4.5.1(f)(1);
- d. Were required to provide any necessary precautions regarding the proper positioning of occupants to ensure maximum safety protection of those occupants within the owner's manual under 49 C.F.R. § 571.208 S4.5.1(f)(1); and
- e. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiff that contradicted these representations. These incomplete representations include representations made under with 49 C.F.R. § 567.4.
- 202. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly impact the value of the Class Vehicles purchased or leased by Plaintiff and the Class. Whether a manufacturer's products are safe and reliable, and whether that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiff and Class Members trusted the

Vehicle Manufacturer Defendant not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

- 203. The Vehicle Manufacturer Defendant concealed and suppressed these material facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by the Vehicle Manufacturer Defendant and reasonably expected by consumers.
- 204. The Vehicle Manufacturer Defendant actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and avoid recalls that would hurt the brand's image and cost the Vehicle Manufacturer Defendant money, and it did so at the expense of Plaintiff and the Class.
- 205. Plaintiff and the Class were unaware of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.
- 206. Because of the concealment and/or suppression of the facts, Plaintiff and the Class sustained damage because they own vehicles that diminished in value as a result of the Vehicle Manufacturer Defendant' concealment of, and failure to timely disclose, the serious defects in millions of Class Vehicles and the serious safety and quality issues caused by the Vehicle Manufacturer Defendant' conduct.
- 207. Had they been aware of the Defective Airbags installed in their Class Vehicles, and the Vehicle Manufacturers Defendants' callous disregard for safety,

Plaintiff and the Class either would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiff did not receive the benefit of their bargain as a result of ARC's fraudulent concealment.

- 208. The value of all Class members' vehicles has diminished as a result of the Vehicle Manufacturer Defendant' fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alone pay what otherwise would have been fair market value for the vehicles.
- 209. Accordingly, the Vehicle Manufacturer Defendant is liable to the Class for their damages in an amount to be proven at trial.
- 210. The Vehicle Manufacturer Defendant' acts were done maliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiff's and the Class's rights and well-being, and with the aim of enriching the Vehicle Manufacturer Defendant. The Vehicle Manufacturer Defendant' conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warrants an assessment of punitive damages in an amount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 6

Breach of Implied Warranty of Merchantability (S.C. Code Ann. § 36-2-314)

- 211. Plaintiff brings this claim on behalf of the Nationwide Vehicle Manufacturer Class against the Vehicle Manufacturer Defendant (as defined above) under the laws of Alabama. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- 212. The Vehicle Manufacturer Defendant is and was at all relevant times "merchants" with respect to motor vehicles under S.C. Code Ann.§ 36-2-104(1), and "sellers" of motor vehicles under § 36-2-103(1)(d).
- 213. The Class Vehicles are and were at all relevant times "goods" within the meaning of S.C. Code Ann. § 36-2-105(1).
- 214. A warranty that the Class Vehicles with the Inflator Defect were in merchantable condition and fit for the ordinary purpose for which such goods are used is implied by law pursuant to S.C. Code Ann. § 36-2-314.
- 215. When Plaintiff and the Class purchased or leased their Class Vehicles, the transaction contained an implied warranty that the Class Vehicles were in merchantable condition.
- 216. At the time of sale and all times thereafter, the Class Vehicles were not merchantable and not fit for the ordinary purpose for which cars are used. Specifically, the Class Vehicles are inherently defective in that they are equipped

with Defective Airbags with the Inflator Defect that have a resulting propensity to rupture and expel metal shrapnel that poses a threat of serious injury or death to occupants.

- 217. On information and belief, the Vehicle Manufacturer Defendant had notice of these issues by numerous complaints filed against them, internal investigations, and by the ongoing NHTSA Investigation into the Defective Airbags containing the Inflator Defect.
- 218. As a direct and proximate result of the Vehicle Manufacturer Defendant's breach of the warranties of merchantability, Plaintiff and the Class have been damaged in an amount to be proven at trial.

COUNT 7

Negligent Misrepresentation

- 219. Plaintiff brings this claim on behalf the Nationwide Class under Alabama law, because, with respect to the facts and issues relevant to this case, there are no true conflicts (case-dispositive differences) among various states' law of negligent misrepresentation. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- 220. The Vehicle Manufacturer Defendant owed a duty to disclose the Inflator Defect and its corresponding safety risk to Plaintiff and Class members because Defendants knew or should have known of the Inflator Defect and the risks

associated with the manifestation of the Inflator Defect. The Vehicle Manufacturer Defendant also made partial disclosures regarding the safety of the Class Vehicles while the Vehicle Manufacturer Defendant either knew or should have known that the Class Vehicles possessed the Inflator Defect and failed to disclose its existence and its corresponding safety hazard.

- 221. The Vehicle Manufacturer Defendant negligently misrepresented and omitted material facts, in owners' manuals, maintenance schedules, the § 567.4 Placard, or elsewhere, concerning the standard, quality, or grade of the Class Vehicles and the existence of the Inflator Defect exposing drivers and occupants to safety risks. The Vehicle Manufacturer Defendant misrepresented that it would remedy any defects under the express warranties but limited their coverage to mechanical defects. As a direct result of the Vehicle Manufacturer Defendant's negligent conduct, Plaintiff and Class members have suffered actual damages.
- 222. The Inflator Defect is material because it presents a safety risk and places the driver and occupants at risk of serious injury or death. The Inflator Defect may cause the inflator to rupture and expel metal shrapnel that poses a threat of serious injury or death to occupants. No reasonable consumer expects a vehicle to contain a defect in design, such as the Inflator Defect, that can cause serious injury or death to consumers.

- 223. Plaintiff and Class members would not have purchased the Class Vehicles but for the Vehicle Manufacturer Defendant's negligent omissions of material facts regarding the nature and quality of the Class Vehicles and existence of the Inflator Defect and corresponding safety risk, or would have paid less for the Class Vehicles. Plaintiff and Class members justifiably relied upon the Vehicle Manufacturer Defendant's negligent false representations and omissions of material facts.
- 224. As a direct and proximate result of the Vehicle Manufacturer Defendant's negligent false representations and omissions of material facts regarding the standard, quality or grade of the Class Vehicles with the Inflator Defect, Plaintiff and Class members have suffered an ascertainable loss and actual damages in an amount to be determined at trial.

COUNT 8

Unjust Enrichment

- 225. This claim for unjust enrichment is brought on behalf of Plaintiff and the Nationwide Class under Alabama law. In the alternative, if Alabama law does not apply, it is brought under the laws of the states where Plaintiff and Class Members reside.
- 226. The Vehicle Manufacturer Defendant has received and retained a benefit from the Plaintiff and inequity has resulted.

- 227. The Vehicle Manufacturer Defendant benefitted from selling Class Vehicles for more than they were worth, at a profit, and Plaintiff overpaid for the Class Vehicles as a result, and been forced to pay other costs.
- 228. It is inequitable for the Vehicle Manufacturer Defendant to retain these benefits.
- 229. As a result of the Vehicle Manufacturer Defendant' conduct, the amount of its unjust enrichment should be disgorged, in an amount to be proven at trial.

PRAYER FOR RELIEF

Plaintiff, on behalf of herself and all others similarly situated, request the Court to enter judgment against the Defendants, as follows:

- A. An order certifying the proposed Classes designating Plaintiff as the named representative of the Classes, and designating the undersigned as Class Counsel;
 - B. A declaration that the airbags in Class Vehicles are defective;
- C. A declaration that the Defendants are financially responsible for notifying all Class Members about the defective nature of the Class Vehicles;
- D. An order enjoining Defendants to desist from further deceptive distribution, sales, and lease practices with respect to the Class Vehicles, and directing Defendants to permanently, expeditiously, and completely repair the Class

Vehicles;

- E. An award to Plaintiff and Class Members of compensatory, exemplary, and statutory penalties, damages, including interest, in an amount to be proven at trial:
- F. An award to Plaintiff and Class Members for the return of the purchase prices of the Class Vehicles, with interest from the time it was paid, for the reimbursement of the reasonable expenses occasioned by the sale, for damages and for reasonable attorney fees;
- G. A Defendant-funded program, using transparent, consistent, and reasonable protocols, under which out-of-pocket expenses and damages claims associated with the Defective Airbags in Plaintiff's and Class Members' Class Vehicles, can be made and paid, such that Defendants, not the Class Members, absorb the losses and expenses fairly traceable to the recall of the vehicles and correction of the Defective Airbags;
- H. A declaration that the Defendants must disgorge, for the benefit of Plaintiff and Class Members, all or part of the ill-gotten profits it received from the sale or lease of the Class Vehicles, or make full restitution to Plaintiff and Class Members;
 - I. An award of attorneys' fees and costs, as allowed by law;
 - J. An award of prejudgment and post judgment interest, as provided by

law;

- K. Leave to amend this Complaint to conform to the evidence produced at trial; and
 - L. Such other relief as may be appropriate under the circumstances.

DEMAND FOR JURY TRIAL

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff demands a jury trial as to all issues triable by a jury.

DATED: August 29, 2022 **HENINGER GARRISON DAVIS,** LLC

/s/ Taylor C. Bartlett

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